

Chapter 18 Technology in the Workplace

Businesses need to pay more attention to their software development process in order to be successful.

Barry Jaruzelski and Jay Kumar. [“Smooth Sailing for Software Development.”](#) Information Week’s Optimize. Issue 58, August 2006. Accessed October 22, 2006.

One way for businesses to manage risk is to keep an emergency supply of... “safety stock.”

Jonathan Katz. [“Risk: Be Flexible.”](#) Industry Week. September 1, 2006. Accessed October 22, 2006.

Small businesses are at a greater risk than ever from computer security breaches, but there are steps they can take to protect themselves.

Jonathan Brody. [“Secrets to Securing the Perimeter.”](#) Computeruser.com. September 2006. Accessed October 22, 2006.

When creating user names for online use, here are some important tips to remember.

Doug Gale. [“What’s in a Name?”](#) T.H.E. Journal. June 2006. Accessed October 22, 2006.