

CHAPTER SUMMARY

Section 7.1

Consequences of Conflicts

Conflicts happen between people with opposite ideas or interests. Causes of conflicts include poor communication, power struggles, personality differences, jealousy, and prejudice. Sometimes conflict can lead to positive outcomes, but many times it results in negative consequences, including violence. Prevent violence by educating yourself, finding resources, seeing warning signs, reporting potential violence, and avoiding gang influence.

Section 7.2

Settling Conflicts

The best way to deal with conflicts is to prevent them. To do this, adapt your behavior and examine your attitude. Try to find fair solutions and preserve relationships. Negotiation and compromise can work when people communicate about a problem to find a fair solution. Mediation can help when people are unable to resolve a conflict on their own. Peer mediation is used by schools to settle differences between students.