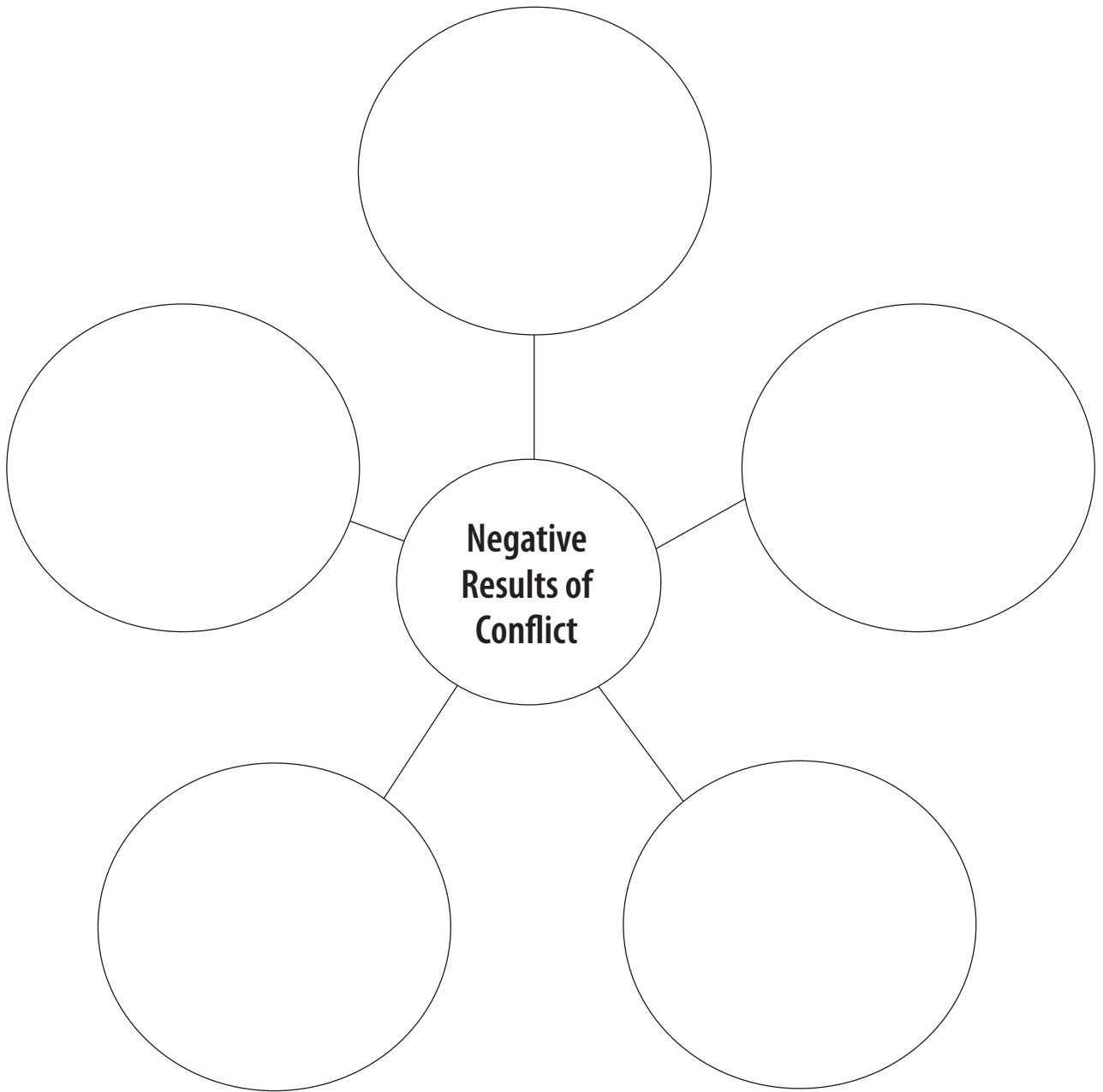


Conflict Resolution Skills

Section 7.1 Consequences of Conflicts

Directions As you read, list five examples of negative results of conflict. Use this web to help you organize your information.

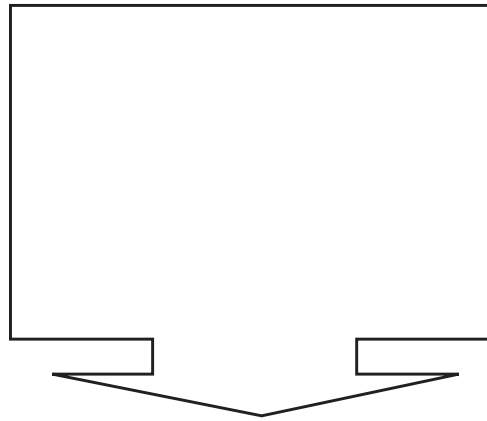


Conflict Resolution Skills

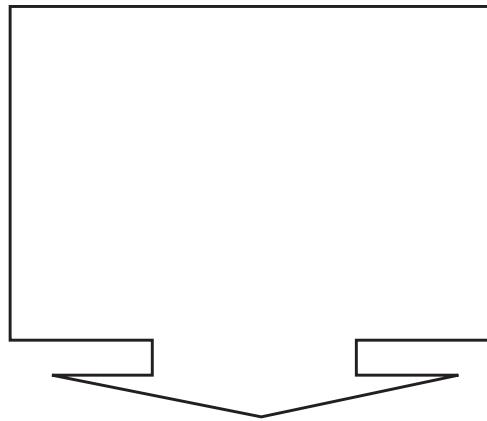
Section 7.2 Settling Conflicts

Directions As you read, look for the three steps used for workplace mediation. Use this chain-of-events organizer to help you organize your information.

Step 1



Step 2



Step 3

