(Page 44) Section 2.1 After You Read Answers **Review Key Concepts**

- 1. Refer to the application software listed in Figure 2.6 on page 42 to complete your answer.
- **2.** People need to keep in mind that others they work with may be using a different platform. If this is the case, they will need to take care to save files in a format that can be used by the other platform. For example, a person using a Windows OS may need to save a Word document in a different format to be read by a person using a Macintosh computer.

(Page 51) Section 2.2 After You Read Answers **Review Key Concepts**

- **1.** A server is the powerful central computer to which all clients are connected. Clients are the individual computers used by users such as employees.
- 2. Operating systems use file managers to organize, move, delete, and copy files on your computer or on a network, starting with the largest unit of storage (the drive), and ending with the smallest unit of storage (the file). Networks, CDs, and DVDs are all accessed using drives. A folder is used to store and organize files, such as documents or graphics. Folders can also store other folders, or subfolders. A file is a collection of data, such as text, graphics, audio, or video.

(Page 57) Section 2.3 After You Read Answers **Review Key Concepts**

1. Answers should include at least six of the following Internet protocols:

- **TCP/IP** is used to accesses specific types of information and programs on the Internet.
- **HTTP** interprets hyperlinks to transfer files from a Web server to a Web browser.
- FTP provides a standardized method of uploading and downloading large or shared files on the Internet.

• **Telnet** allows a computer user to access another computer from a remote location. It is often used by colleges and universities to give authorized users access to a larger computer system.

- Gopher uses software applications called Veronica and Jughead to let users search indices of text-based resources located on Gopher servers around the world.
- WAIS uses its own protocol to access servers that store specialized databases organized by subject. All WAIS documents are text-based.
- Mailto opens a user's e-mail program and begins a new e-mail message.
- 2. Refer to Figure 2.17 on page 56 of the textbook. Both a MUD and a MOO let users experience a virtual universe where they interact online with other users. A MUD is a multiuser domain game. A MOO is a MUD object-oriented game.